Rippling | Product Manager, Global Payroll Aug '22 - Jul '24

- → Led Australia expansion from 0 to \$60M+ in annual volume and \$3M+ ARR
- Led France and Ireland expansions from 0 to 1, later generating \$400k+ and \$700k+ ARR respectively
- Shipped tax calculators and payroll/pension data integrations with gov't agencies to attain software certification in Australia, Ireland and France, while scoping Germany, New Zealand, and Netherlands
- Shipped bank debits, remittances and bank files to offer market-leading financial service capabilities
- Collaborated with Time Off and Time & Attendance to ship a globalized leave and custom pay engine that automates statutory pay compliance in each country in a unified experience
- Cold-outreached and interviewed 25+ customers and competitor employees to develop terrain maps
- Trained Sales, Solutions Consulting, Implementations, Account Management, Support, Tax Operations, Product Marketing and Customer Education teams on country-specific taxation and payroll functionality

Routable | Product Manager, Special Projects Oct '21 - May '22

- Shipped expedited ACH payments and risk process to reducing payment delivery time by 2-3 days
- Shipped Real-Time Payments on UI, CSV & API, commanding a 3x premium on normal transaction fees
- Shipped self-serve webhook management reducing DevEx support requests > 50%
- Released 3 new limited user roles to unblock customers and improve security
- Supported accounting channel partners with multiple workspace by redesigning email alerts

June Care | Co-founder Mar '19 - Sep '21

- Supported 18 caregivers of people with Dementia in reducing burden felt and increasing preparedness
- Prototyped smart care planner app to automate tasks for caregivers
- Recruited 3 physicians for primary-care-embedded mental health care coordination program

Wayup | Product Manager, Mobile Jun '18 - Jan '19

- Shipped a redesigned job feed that increased job applications 2x and weekly retention 25%
- Grew signup completion 28% and resume upload 50% by redesigning onboarding and profile pages
- Raised iOS & Android app store ratings 8% & 26% by shipping Instabug integration and helpdesk SOPs
- Increased weekly app opens 30% and job applications 10% by deploying push notifications tooling
- Increased app store deployment velocity from monthly to <10 days</p>

Hack Reactor (acq. by Stride Inc. NYSE:LRN) (Two roles)

Head of Product Sep. 2016 - Sep. 2017

- Led distributed org of 17 software engineering instructor FTEs and 40+ teaching assistant FTEs
- Shipped new curriculum, LMS and tooling to 2x staff outreach and increase student satisfaction ~18%
- Maintained industry-leading career outcomes: 90%+ 3 month hiring rate and average salary over \$105k

Product Manager, NYC Feb. 2016 - Sep. 2016

- Launched NYC to \$3M+ run rate in 3 months at 35% margins; most successful campus launch
- Reduced Manhattan campus real estate costs from \$50k/mo to \$22k/mo
- Owned compliance relationship with NY state education regulatory body BPSS

Batch Academy (acq. by Hack Reactor) | Co-founder Mar '15 - Feb '16

- Led Batch Academy to acquisition by Hack Reactor after generating \$60k in < 3 months
- Designed 100+ hrs of curriculum for a 10-week HTML, CSS & JS training course
- Automated admissions, legal and financial operations + tooling

Spredfast (acq. by Vista Equity Partners) | Product Manager Intern Jan 15 - May 15

- Shipped social media listening for enterprise customers to monitor 3000+ athletes and influencers
- Analyzed RFPs from customers like Coca-Cola, British Airways and T-Mobile to drive roadmap planning

Startup Advising

- Pipekit YC S21: Ran customer development calls for Kubernetes-based automation startup
- \neg Mo's Kitchen: Ran digital operations to \$50k in sales for dark kitchen
- Nitro Beverage Co: Built CRM and sales strategy for coffee brand with \$1.8M raised and \$1M+/yr in sales in 1000s of stores nationwide

Software Engineering Experience

- Polyglot (Video chat app): Docker, EC2, NodeJS, Express, PostgreSQL, React, WebRCT

Education